

User Onboarding

New users often face difficulty navigating SAP applications such as S/4HANA, SuccessFactors, or Ariba due to their complexity. Traditional onboarding methods are time-consuming, resource-intensive, and fail to deliver consistent learning experiences across roles and geographies.



Customer Goals

- Accelerate Time-to-Productivity
- Ensure Consistent and Scalable Onboarding
- Reduce Training Costs and Effort
- Improve User Confidence and Self-Sufficiency



Features:

- Interactive in-app walkthroughs that guide new users through key SAP tasks like creating orders, submitting leave, or approvals.
- Contextual tooltips near fields or buttons that guide users to make accurate selections.
- Customizable checklists that guide onboarding tasks and track progress in real time.
- Pop-up messages that share onboarding instructions, welcomes, or key updates.

SAP Certified Professionals
Worldwide

SAP WalkMe
Alliance Team

"DXC is actively expanding its WalkMe capabilities across all global regions, investing in skilled resources, building regional Centers of Excellence, and strengthening its ability to deliver scalable digital adoption solutions that support enterprise transformation initiatives."

To ensure we are up to date on all the SAP WalkMe capabilities and client offerings, DXC maintains a close, direct working relationship with the SAP WalkMe Alliance Team

Solution Overview

DXC provides real-time, in-application onboarding through interactive Walk-Thrus and contextual SmartTips tailored to user roles. As users engage with the SAP system, WalkMe guides them step-by-step through key workflows, eliminating the need for external manuals or formal classroom training.

Customer Benefits

Faster Time-to-Productivity

New users become proficient quickly through step-by-step, in-app guidance—minimizing downtime and accelerating adoption.

Lower Training Costs

Reduces the need for formal classroom sessions and printed manuals by delivering contextual learning within the SAP environment.

Improved User Confidence and Satisfaction

Users feel more empowered and confident navigating SAP systems independently, leading to a better overall experience.