DXC AI Virtual Procure to Pay Assistant for SAP BTP

Transform Procure-to-Pay: Harness the Power of AI with DXC's Virtual Assistant Solution

Solution components

- SAP S/4HANA Cloud Private Edition
- SAP ERP, private edition
- SAP Build Process Automation
- SAP Integration Suite
- Azure OpenAI, Cognitive Services
- SharePoint, Knowledge Portals

Features

- Generative answers from Private KB
- Generative answers from Portals
- Generative answers from Public KB
- Similar Incident recommendations
- Get real-time Info across P2P Process
- Get work Done across P2P Process
- Get notified on key events
- Get AI assisted Analytics and Insights
- Scalable Framework for new custom skills

Business Benefits

Increase efficiency and productivity of procure-to-pay business process

The solution can handle routine inquiries and tasks, freeing up human resources for more complex issues. The solution can accelerate various procure-to-pay tasks like query Handling, purchase order tracking, invoice queries, vendor interaction, inventory checks and proactive notifications. Furthermore, it also assists in data analysis and reporting.

Reduce labor and operational costs through automation and self-service

By automating routine tasks significant reductions in labor costs can be achieved. Additionally, the solution offers scalability, capable of handling a large volume of queries without incurring the additional costs associated with human resources. This combination of automation and scalable technology presents an efficient solution for managing operations and controlling expenses.

Streamline internal and external communications

The solution offers quick and efficient responses to queries related to the procure-to-pay process, thereby enhancing internal efficiency. It also plays a crucial role in training, allowing new employees to interact with it to learn about the P2P process, which significantly reduces the time and costs associated with training. Additionally, can extend to multi-language and multi-channel support, ensuring effective communication.

Solution Overview

Unlock operational excellence in the digital era with DXC's AI virtual assistant for P2P - engineered on the SAP Business Technology Platform and seamlessly integrated with SAP S/4HANA. Streamline procurement processes and automate tasks such as query management, purchase order tracking, invoice handling, and vendor communication. Experience heightened efficiency, reduced discrepancies, and amplified vendor satisfaction through proactive notifications and enhanced vendor engagement.

Elevate your operations with a solution tailored to drive operational supremacy and deliver unparalleled value.

SAP Certified Operations

DXC is SAP Global Strategic Services Provider (GSSP) and SAP certified BTP SaaS Solution in SAP Store

Proven Track Record

DXC has a proven track record in complex solution implementations & systems integration

Proprietary Methods, Tools & IP

DXC developed optimization and transformation methods and tools, content extensions and accelerators

Contact us to learn more.

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