

## Digital Transformation Support

Organizations undergoing digital transformation often struggle with SAP adoption. SAP WalkMe simplifies this by guiding users through workflows, easing learning, and supporting change management.



walkme | SRP

SRP's digital adoption strategy is delivering impact:

- 85% faster content creation
- 5,500+ employees supported
- Real-time guidance
- Seamless change

## Solution Overview

SAP WalkMe supports digital transformation by enabling seamless user adoption of new systems and processes. As organizations transition to platforms like SAP S/4HANA, WalkMe provides in-application, real-time guidance to help users adapt without disruption.

## Customer Goals

- Accelerate User Adoption
- Minimize Change Resistance
- Improve Productivity During Transition
- Enhance User Experience



## Customer Benefits

### Faster User Adoption

Helps employees quickly learn and adapt to new SAP systems and processes with minimal training.

### Improved Productivity

Real-time, in-app guidance reduces task completion time and boosts user efficiency during transitions..

### Standardized Process Execution

Ensures consistency in task completion by guiding users to follow correct procedures.

## Features:

- Step-by-step interactive guidance embedded within SAP applications to help users complete tasks confidently.
- Attention-grabbing pop-up messages used to communicate system changes, updates, and reminders during transformation phases.
- Contextual help icons and inline tips that provide users with on-demand explanations or instructions.
- Buttons or icons placed within SAP to trigger workflows, documents, or training modules when users need assistance.

SAP Certified Professionals  
Worldwide

SAP WalkMe  
Alliance Team

"DXC is actively expanding its WalkMe capabilities across all global regions, investing in skilled resources, building regional Centers of Excellence, and strengthening its ability to deliver scalable digital adoption solutions that support enterprise transformation initiatives."

To ensure we are up to date on all the SAP WalkMe capabilities and client offerings, DXC maintains a close, direct working relationship with the SAP WalkMe Alliance Team