Change Management Communication

Effective communication is key to change management. SAP WalkMe helps organizations share updates directly within SAP, keeping users informed and guided throughout the change.

Customer Goals

- Ensure Timely Communication
- Increase User Awareness
- Reduce Change Resistance
- Maintain Productivity During Change

Features:

- Delivers change messages directly within the SAP system, ensuring users see important updates when and where they need them.
- Keeps users informed about changes to processes, features, or policies, reducing confusion and resistance.
- Interactive, guided messages help users adapt quickly to new workflows and tools with minimal disruption.
- Ensures all employees receive standardized, accurate information regardless of location or role..

How To Create A Communication Strategy For Change Management

walkme

- Analyze Your Audience
- Define Your Communication Objectives
- Use The Appropriate Channels
- Set Timelines
- Monitor Progress

SAP Certified Professionals Worldwide

"DXC is actively expanding its WalkMe capabilities across all global regions, investing in skilled resources, building regional Centers of Excellence, and strengthening its ability to deliver scalable digital adoption solutions that support enterprise transformation initiatives."

SAP WalkMe Alliance Team

To ensure we are up to date on all the SAP WalkMe capabilities and client offerings, DXC maintains a close, direct working relationship with the SAP WalkMe Alliance Team

Solution Overview

SAP WalkMe empowers organizations to manage change communication effectively by embedding real-time messages and interactive guidance directly into the SAP user interface. It enables proactive, targeted, and contextual communication to ensure users are aware, aligned, and supported throughout change initiatives.

Customer Benefits

Timely and Targeted Communication
Reach users with the right message at the right time within the SAP interface—no reliance on overlooked emails or meetings.

Improved Change Adoption Rates
Users are more likely to adopt new processes and features when they receive clear, contextual guidance.

Data-Driven Improvement
Track user interactions and feedback to continuously improve communication strategies and adoption outcomes..